By Regd. Post/Courier/By hand

Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/DED/ (Final Order)/2184 (4)

Date: 30/12/24

Present:

Sri A.K.Satpathy, President.

Sri B.Mahapatra (Co-opted Member),

Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/816/2024						
		Name & Address			Consu	umer No	Contact No.	
2	Complainant/s	Arita Henej At-Patrapali,Ward no-9 Po/Ps/Dist- Deogarh.			4141-1412-0519		8018387435	
3	Respondent/s	SDO(Electrical), Deogarh Division D.E.D, TPWODL, Deogarh				,		
4	Date of Application	20.11.2024						
		1. Agreement/Termination X 2. Billing D			Disputes √			
	In the matter of-		sification/Reclassification onsumers	X	4. Contract Demand Connected Load		nand /	X
			sconnection / connection of Supply	X	apparatu	6. Installation of Equipment & apparatus of Consumer		
5			terruptions	X				X
3			w Connection	X	10.Quality			X
		11. Se	curity Deposit / Interest	X	12. Shifting of Service Connection & equipments		Connection	X
		13. Tr	ansfer of Consumer vnership	X	14.Voltage	Fluctuatio	ns	X
		15. Others (Specify) -X						
6	Section(s) of Electricity Act	t, 2003 in	ivolved					
7	OERC Regulation(s) with	1. Ol	ERC Distribution (Condition	ns (of Supply) Co	de,2019 √		
	Clauses	2. OERC Distribution (Licensee's Standard of Performance)						
		Regulations,2004 3. OERC Conduct of Business) Regulations,2004						
		4. Odisha Grid Code (OGC) Regulation,2006						
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004						
		6. Others						
8	Date(s) of Hearing	20.11.2024						
9	Date of Order	30/12/24						
10	Order in favour of	Comp	lainant Respond	dent		C	Others \	1
11	Details of Comperawarded, if any.	nsation NIL						

of Camp: Division Office, Deogarh, TPWODL.

peared or the Complainant- Arita Henej For the Respondent - SDO(Elect.), Deogarh, TPWODL.



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GRF Case No- BRL/816/2024

(1) Arita Henei At-Patrapali,Ward no-9 Po/Ps/Dist-Deogarh Consumer No.- 4141-1412-0519 **COMPLAINANT**

VRS

(1) SDO(Elect.), Deogarh, TPWODL

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

1/1 Calapolin (B.Mahapatra)

(Co-Opted Member) Co-opted Member Grievance Redressal Forum TPWODL, Burla - 768017

Member Member

Grievance Redressal Forum TPWODL, Burla - 768017

(A.K.Satpathy)

President President Grievance Redressal Forum TPWODL, Burla - 768017

Copy to: - (1) Arita Henej, At-Patrapali, Ward no-9, Po/Ps/Dist- Deogarh.

(2) Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums." This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM, Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.

E-mail: grf.burla@tpwesternodisha.com

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	GRIEVANCE REDRESSAL FOR	OW	D' / Vel
Complaint NoOG	No	Consumer No. 4	4114120519
(1) The name, detail a	TPWODL, Burla	no. of the complainan	t with consumer no.
ARITA	HENEJ AT-PATRA WARD NO.	PALISAHI PO/ 9 Mob= 80	PELBIST - DEDGARH 118387435

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

S.D.O. TPWODL Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

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- (5) Any interim relief sought, pending final decision.
- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.
- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).
- (8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Deogach
Date: - 20.11.2024

* Please add additional sheets if necessary

Arita Henej

Signature of the Applicant